Heads up for feedback

3 easy scripts to use when setting the scene for your feedback request.

"Before I run, I just wanted to give you a heads up that we'll be sending a text or email in the next few days to check you're happy with everything.

It would be awesome if you could take a second to reply to help us improve and grow."

"In just a few hours, I'll be sending you a quick text message to ask for your thoughts on today's experience.

If everything went well and you're satisfied, it would be fantastic if you could take a moment to follow the prompts and leave us a Google Review. Being a small business, your support means the world to us.

On the other hand, if something didn't meet your expectations, we'd greatly appreciate your honest feedback so we can pinpoint areas for improvement."

"If you had a great experience, we'd be over the moon if you could leave us a Google Review. We're a small business, and your support is everything to us.

If things didn't go as expected, we'd love your honest feedback to help us improve. We'll send a text out in the next few days with a link to make it easy."

betterbunch